Faculty of Insurance

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Introduction

History and Development

In response to the university's aim to internationalize and to improve the quality of foreign language teaching, the Centre of Foreign Languages at the National Economics University (**NEU CFL**) was established in 1991 by the Minister of Education and Training under the Decision No. 2053/TCCB dated 31 August 1991.

NEU CFL is in charge of developing and providing foreign language training courses for the university's employees, students and other learners to improve their language skills. Courses offered by the centre have been helping learners promote their confidence and competence in using foreign languages as a tool for communication, further education and personal development.To achieve this goal, the centre's focus is training learners in the strategies needed to be successful language learners in general, and English language users in particular. We, therefore, have greatly contributed to the advancement of the quality of foreign language training in a professional university setting.

Apart from language training courses, **NEU CFL** has been considered successful with examination and certification services to meet learners' demand. One of our important tasks is administering tests and examinations of language competence. The centre, since the establishment, has been known as the one with guaranteed service quality among a large partnership network. Furthermore, **NEU CFL** has also been organizing multicultural language activities on and off campus as well as managing the affairs related to language training. With our highly qualified managing and teaching staff, we, as a result, have provided extensive foreign language training courses of high quality for tens of thousands of learners and more than that number of certificates for foreign language users among individuals, institutions and communities across the whole nation.

Mission

NEU CFL is a centre with the legal status under NEU's mechanism of autonomy and self-

responsibility, providing foreign language training and testing to all NEU's staff and students and those who want to enhance their language knowledge and skills for personal, academic or professional development.

NEU CFL ***has the mission of:***

- Improving foreign language proficiency for all NEU's staff and students for higher quality human resources to meet the increasing needs of the society;
- Promoting NEU's reputation through the pursuit of excellence in foreign language training and testing, and the provision of high quality services and
- Playing the role of a pioneer language centre in the renovation of teaching and learning foreign languages in the national education system.

To achieve our mission, **NEU CFL** ***aims to:***

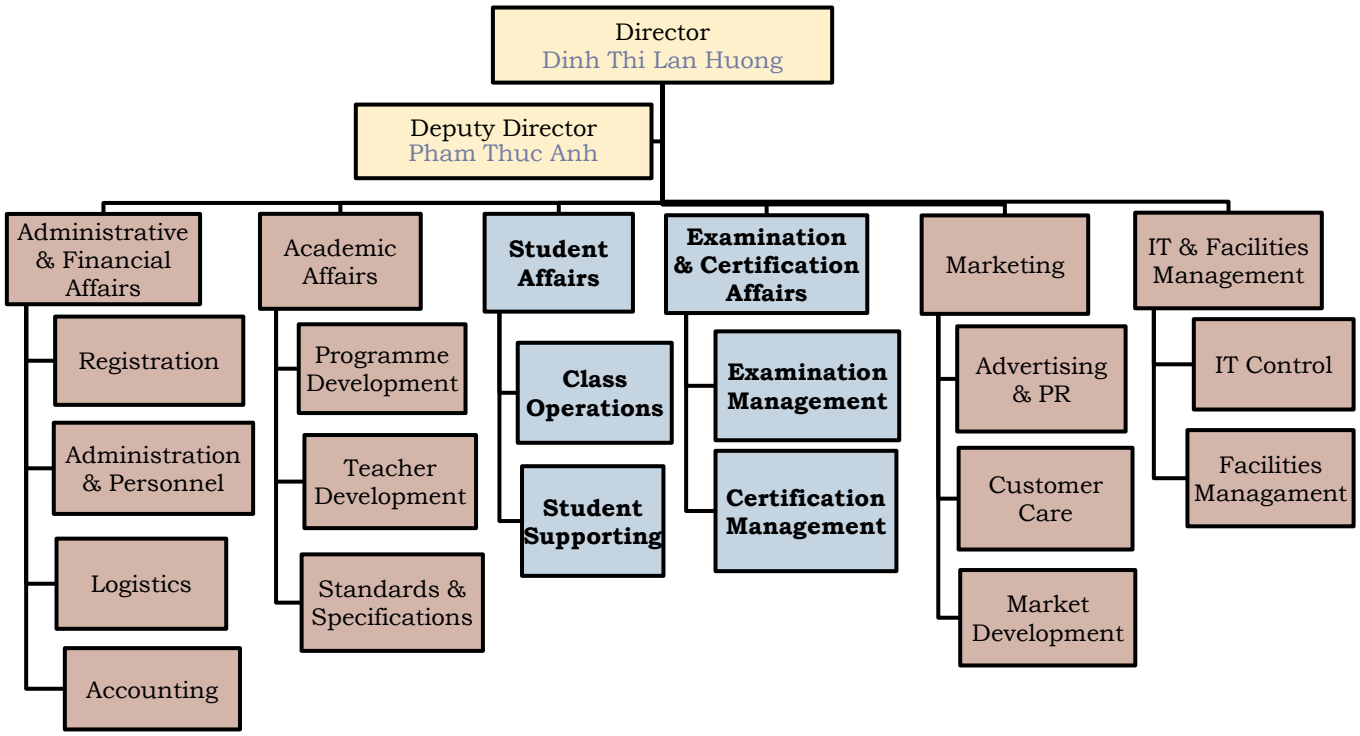
- Develop foreign language programs and provide courses for NEU's staff and students and others;
- Promote language teaching and learning through a variety of activities so as to encourage learners to study;
- Provide professional testing services to candidates;
- Collaborate with well-established language training and testing providers and organizations nationally and internationally and
- Contribute to NEU's development to meet the demand of the business and economic community and the economy.

Vision

NEU CFL is expected to be one of the leading centres of foreign languages in economics and business management with language training and testing services, which can contribute significantly to the renovation of teaching and learning foreign languages in the national education system.

NEU CFL's slogan is "***Thinking Big, Nurturing Success***". One of the centre's strategic tasks is to provide a diversity of language learning opportunities with high quality language courses, extra-curriculum activities, and testing services to meet various demands of language learners, who want to achieve success for their personal, academic and professional development through enhancing their language knowledge and skills.

Organization structure and staffs



Activities

NEU CFL provides a wide range of language courses and examinations for the University staff, students and other learners, including General English, English for Special Purposes, Preparation Courses, and a diversity of tests and certificates to meet various demands of learners in studying foreign languages with high academic quality and new effective teaching methods.The following are major activities conducted by **NEU CFL**:

- Developing foreign language programs for managers, teaching staff and students of NEU, business and economics universities, and others;
- Operating and managing foreign language classes of high quality with effective teaching and professional environment;
- Promoting innovation and excellence in language teaching and learning through research, training and consultancy;
- Promote language teaching and learning through a variety of activities, for example extra-curriculum events, contests, conferences, seminars etc. so as to encourage and foster autonomy in language learners, as an essential element in higher education and as a key skill for lifelong learning;
- Providing professional advisory services to support individual language learners;
- Collaborating and sharing expertise with other language training and testing providers and organizations nationally and internationally and
- Contributing to NEU's development in forms of financial and human resources to meet the demand of the business and economic community and the economy as the whole.

In addition, **NEU CFL** has been conducting a variety of cultural, social and charity activities for the diversity to motivate staff for a better contribution to the centre and the University.

NEU CFL has been making great efforts for the best possible foreign language training and testing services to meet learners' needs since what we firmly believe is that the customer satisfaction is our business. Accordingly, the centre is committed to all the values created for the sake of customers and this is known as our all-time working philosophy.

COURSES		
General English	English for Kids Pre-course: University Entrance Exam English Proactive Grammar Integrated Skills	Language Skills: - English Pronunciation - English Communication - Reading, Writing
English for Special Purposes	Business English Business Communication English for International Business	English for Banking English for Finance English for Accounting
Preparation Courses	TOEIC TOEFL BEC	BULLAT B1-CEFR B2-CEFR
CERTIFICATES & TESTS		
Certificates	Level A, Level B, Level C	by Ministry of Education and Training
	CEFR level B1, B2 equivalent	by NEU
	TOEIC, TOEFL	by IIG Vietnam
Tests	Placement tests Achievement tests Proficiency tests	

Achievements

NEU CFL has been awarded Certificate of Merit by NEU as a high performing centre for many consecutive years.

NEU CFL managing and teaching staff have been awarded Certificate of Merit by the Ministry of Education and Training and by NEU for many years, for example "Ministry's Outperformer", " NEU's Employee of the Year", "NEU's Outperformer", etc.

NEU CFL has been recognized as one of NEU's high achieving centre for the following doings:

- Successfully accomplishing assigned activities and tasks;
- Fulfilling financial responsibility requirements;
- Establishing good reputation in and out of the University for guaranteed quality service, experienced teaching and managing staff;
- Building up an extensive partnership network of well-established organizations and institutions nationally and internationally.